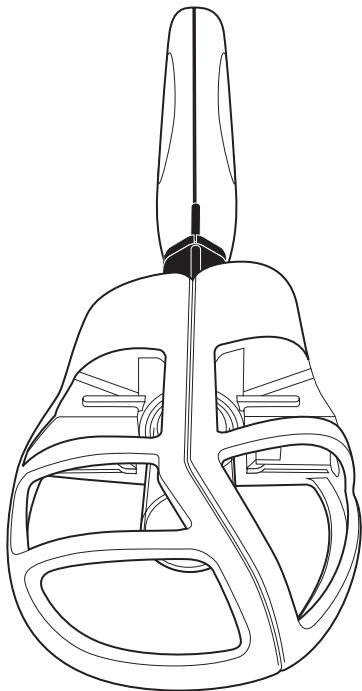




# Steri Shoe<sup>®</sup>

ultraviolet shoe sanitizer  
owner's manual



**Congratulations on purchasing your SteriShoe® ultraviolet shoe sanitizer!** As a health conscious consumer, you have obviously realized the importance of keeping your feet and body clean and healthy. The SteriShoe® shoe sanitizer is the first germicidal ultraviolet (“UV”) product that safely and effectively cleans the inside of shoes. (It is clinically proven to destroy up to 99.99% of the targeted microorganisms.)

While developing the SteriShoe® shoe sanitizer, we have learned many surprising facts about feet. For example:

- shoe odor is caused by bacteria feeding on sweat and dead skin cells;
- there are more than 250,000 sweat glands in each foot capable of producing more than half a pint of sweat daily;
- people with diabetes need to be proactive about the health of their feet to reduce the likelihood of developing an infection that can lead to an amputation. (Annually, in the U.S., there are 86,000 non-traumatic lower limb amputations on people who have diabetes.)

Please read through this manual to learn how to use your SteriShoe® shoe sanitizer safely and effectively.

Wear the shoes you love! Don't be embarrassed when you take them off. Dance. Run. Play your favorite sport. Sweat in your shoes and smile because you have finally found a way to clean them.

Sincerely,  
Adam Ullman  
President & CEO

## User information

There are safety features that prevent the SteriShoe® ultraviolet shoe sanitizer from treating a shoe if the user will be exposed to ultraviolet light. The on/off button indicates the treatment status.



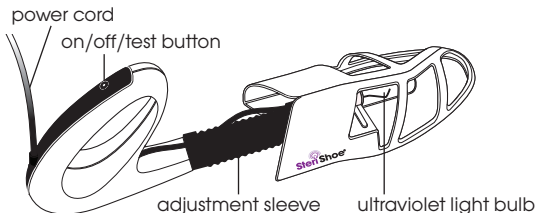
no light =  
unit is off



solid light =  
unit is treating a shoe



blinking light =  
an error has occurred; see  
page 9 for more information

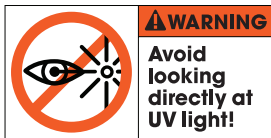


The SteriShoe® ultraviolet shoe sanitizer will not work if:

1. You use it in a shoe without heel support. The SteriShoe® shoe sanitizer must be compressed to operate. (Try compressing the heel against a wall to use it with open heeled shoes.)
2. It detects ambient light. The provided shoe bag must be used to darken the shoe environment.

Just like you give your feet a break, give your SteriShoe® shoe sanitizer a break too. Allow your SteriShoe® shoe sanitizer to rest for at least fifteen minutes between uses.

## Important Information



DO NOT look at the light from your SteriShoe® ultraviolet shoe sanitizer when it is turned on; it emits UV light which can be harmful to eyes and skin. You can tell when the SteriShoe®

shoe sanitizer light is on because the on/off button will be glowing solid blue.

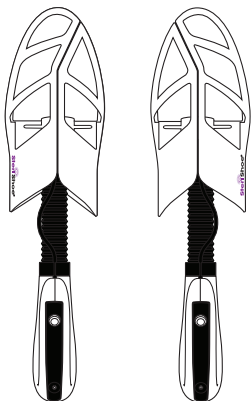
If the on/off button is flashing, an error has occurred. The SteriShoe® shoe sanitizer has built-in safety features to reduce the likelihood of accidental exposure to the UV lamp. An error is most likely due to the activation of a safety feature. See the troubleshooting section (on page 9) for more information.

LAMP CONTAINS MERCURY (Hg). The lamp contains a tiny metal ball which you may hear inside the lamp. This is normal; the lamp is not broken. Since mercury is toxic please dispose of the lamp in accordance with local disposal laws. For more information, see: <http://www.nema.org/lamprecycle/contacts/>.

## **Precautions**

- Do not look at the lamp when it is on.
- Do not place the SteriShoe® shoe sanitizer in water or in a location where it may come in contact with water.
- Do not use the SteriShoe® shoe sanitizer outside a shoe.
- Treat the SteriShoe® shoe sanitizer carefully. You are placing a fragile lamp into a shoe.
- Only use the power supply provided with the SteriShoe® shoe sanitizer.
- If the SteriShoe® shoe sanitizer does not turn off after 45 minutes, the timer may not be functioning properly. Turn the unit off, disconnect the power, and please call 866-686-Shoe(7463).
- Unplug the SteriShoe® shoe sanitizer when it is not in use.
- Do not use if the power cord becomes damaged.
- If the on/off light is flashing, inspect the lamp to be sure that it is not broken. If the lamp is broken, **DO NOT** put your foot into the shoe until you have removed all of the pieces of the broken lamp.

# Contents

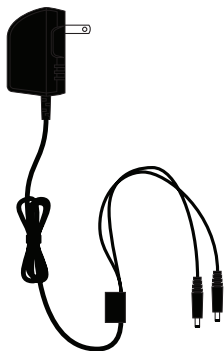


Left SteriShoe®  
shoe sanitizer

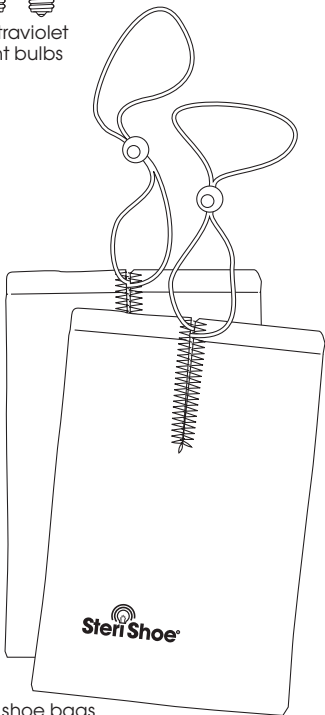
Right SteriShoe®  
shoe sanitizer



2 ultraviolet  
light bulbs



AC power supply



2 shoe bags

## Suggestions for use

1. To ensure that you are always putting on a clean pair of shoes, treat all of your shoes with the SteriShoe® shoe sanitizer.
2. Use the SteriShoe® shoe sanitizer in your shoes after you wear them. You may be wondering, “Do I have to do this every day?” Our recommendation is yes. If you have microorganisms on your feet (which we all do), you are potentially infecting your shoe with those microorganisms.
3. To ensure continued effectiveness, replace the UV lamp every two years. The UV lamp will continue to operate after it has exhausted its germicidal effectiveness. Therefore, to ensure your SteriShoe® shoe sanitizer is effectively destroying the microorganisms in your shoes, we recommend you replace the lamps every two years (based on normal use).

**Register your SteriShoe® shoe sanitizer at [www.SteriShoe.com/register.asp](http://www.SteriShoe.com/register.asp) and we will notify you when to replace your UV lamps.**

To purchase replacement lamps for your SteriShoe® ultraviolet shoe sanitizer, go to [www.SteriShoe.com](http://www.SteriShoe.com) or call 866-686-Shoe(7463).

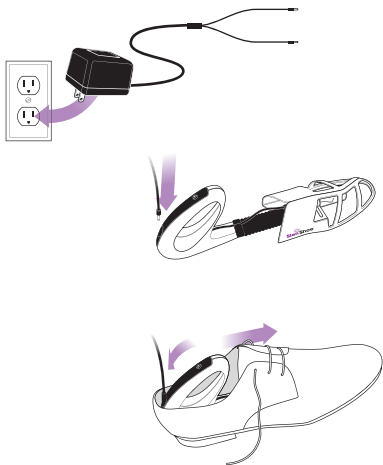
## Use the SteriShoe® shoe sanitizer only as directed.

To prevent errors when using the SteriShoe® shoe sanitizer, please follow these directions:

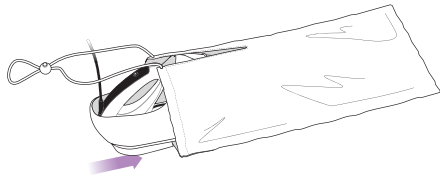
### Installing or replacing a lamp

Using a soft dry cloth, hold the front of the UV lamp and screw it into the socket in the SteriShoe® ultraviolet shoe sanitizer. Repeat this step for the second SteriShoe® shoe sanitizer.

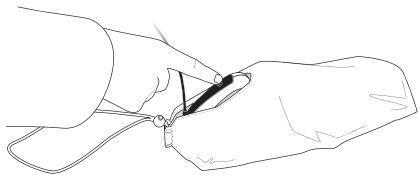
### General Use Instructions



1. Plug the AC power supply into a 120V outlet (a standard U.S. wall outlet).
2. Plug one power cord into each SteriShoe® shoe sanitizer.
3. Insert the right SteriShoe® shoe sanitizer into a right shoe and the left SteriShoe® shoe sanitizer into a left shoe.



**4.** Place each SteriShoe® shoe sanitizer and shoe into the provided SteriShoe® branded shoe bag.



**5.** Close each shoe bag drawstring.

**6.** Press each on/off button to begin treating your shoes.

**7.** If the on/off button is glowing solid blue, the SteriShoe® shoe sanitizer is running properly and will turn off after 45 minutes. **DO NOT** remove the shoe bag while the SteriShoe® shoe sanitizer is running.

**8.** Once the treatment process is complete, the on/off light will no longer be illuminated and it will be safe to remove the SteriShoe® shoe sanitizer from a shoe.

If you need to remove a SteriShoe® shoe sanitizer from a shoe when it is treating a shoe, press the on/off button to turn it off. If the on/off button is not blue, then it is safe to remove the SteriShoe® shoe sanitizer from a shoe.

**Note:** If the on/off button is flashing, one of the safety features was probably activated. See the troubleshooting section (on page 9) for more information.

## Troubleshooting

There are safety features in the SteriShoe® shoe sanitizer to prevent a user from being exposed to the UV light. If the on/off button is blinking, one of the safety features has likely been activated.

The error chart is listed below. If you have any questions, please call 866-686-Shoe(7463) for technical assistance.

### Error and Remedy



The ambient light sensor has detected light. Be sure that the SteriShoe® shoe sanitizer is inside a shoe. If the shoe is a sandal or open shoe, be sure to place the SteriShoe® shoe sanitizer and shoe inside the provided shoe bags. If the error is still present, try pressing down on the tongue of the shoe when turning the SteriShoe® shoe sanitizer on or move to a darker room.



The SteriShoe® shoe sanitizer is either not in a shoe or the shoe is too large to compress the safety switch. Try using the SteriShoe® shoe sanitizer in a smaller shoe or place something, such as a pair of socks, between the heel of the

shoe and the SteriShoe® shoe sanitizer. If you are using the SteriShoe® shoe sanitizer with a shoe that does not have heel support, try pressing the shoe sanitizer against a wall to compress the heel.



There may be a problem with the lamp or an electronic safety feature. If you have this error, switch the lamps between the left and right shoe sanitizers.

- If both units now work (the on/off light remains illuminated), the lamp may have not been screwed in completely.
- If the problem remains with the lamp, e.g. the right shoe sanitizer was not working and after switching the lamps the left shoe sanitizer is not working, then the lamp needs to be replaced.
- If the problem stayed with the shoe sanitizer, e.g. the right shoe sanitizer was not working and after switching the lamps the right shoe sanitizer is still indicating this error code, please call us at 866-686-Shoe(7463).

## Warranty Information

### Limited One Year Warranty

**Warranty coverage:** Shoe Care Innovations, Inc. (“SCI”) warrants, to the original purchaser, that this product will be free of defects in materials or workmanship for a period of one (1) year\* from date of purchase, with the exceptions stated below.

\*The warranty term for lamps is 60 days from the date of purchase.

**What is not covered:** This warranty does not cover damage caused by accident, tampering, improper care, misuse, uses for which the product was not designed, or other causes not arising from defects in material or workmanship.

**Warranty performance:** During the above warranty period, SCI will repair or replace any part of the product deemed defective. Contact SCI at 866-686-Shoe(7463) to obtain warranty service or go to [www.SteriShoe.com](http://www.SteriShoe.com) for more information.

**Warranty disclaimers:** Any implied warranties arising out of this sale, including but not limited to the implied warranties of description, merchantability and fitness for a particular purpose, are limited in duration to the stated warranty coverage. In no event shall SCI be liable for loss of use of this product or for any indirect, special, incidental or consequential damages, or costs, or expenses incurred by the consumer or any other user of this product, whether due to a breach of contract, negligence, strict liability in tort or otherwise. SCI shall have no liability for any personal injury, property damage or any special, incidental, contingent or consequential damage of any kind resulting from the use of this product. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of consequential or incidental damages, so the above limitation may not apply to you.

**Legal remedies:** This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

## Important information

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Disclaimers

- The SteriShoe® shoe sanitizer destroys 99.9% of the targeted microorganisms. Targeted microorganisms are those that come in direct unobstructed contact with the UV light.
- The SteriShoe® shoe sanitizer does not treat medical conditions; it is intended to provide a clean and healthy environment for feet inside shoes.
- The UV light in the SteriShoe® may discolor the interior of the shoe.
- UV light may accelerate the degradation of certain materials.

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Additional U.S. and foreign patents applied for.